

HLA FiT Referral Campaign Frequently Asked Questions

1. What do I have to do?

Tell your family and friends about HLA FiT and fill in their name and details on the referral form at www.hla.com.my/HLAReferFit upon getting their consent and that they are keen to understand more about HLA FiT products

2. What happens after I fill in the names and details on the referral form?

We will then ensure that your agent will get in touch with the list of family/ friends that you have referred.

3. Who is eligible for this campaign?

All HLA Fit policyholders with policy still in-force

4. Am I eligible if I recently terminated my policy?

No, you will not be eligible for this campaign

5. What if I terminate my HLA FiT policy during the campaign period but I have made referrals?

You will not be eligible for the reward

6. Are HLA Agents and staff eligible for this campaign

HLA agents are not eligible to participate in this campaign.
HLA staff with a HLA FiT policy is eligible for this campaign

7. When does the campaign start?

The campaign starts on 15 December 2020 until 28 February 2021 **(Extended till 30 April 2021)**

8. What is my reward?

RM50 worth of HLA FiT Reward Points will be credited and redeemable via HLA FiT App for each successful referrals

9. Is there a capping on the number of referrals I can make?

No there is no capping, as the payout of reward will only be based on successful referrals.

10. When will I get my reward?

Your total reward from the campaign will be tabulated and credited into your HLA FiT App by 30 August 2021

11. What does "successful referrals" means?

You will need to ensure that the referee's name is submitted on the form on our website, and thereafter the referee will need to sign up for any HLA FiT policy by 30 June 2021 and referee did not cancel the policy during free-look period.

12. What if I did not key in the names on the website?

You will not be eligible for the reward

13. Can I provide the names and mobile number to my agent directly?

No, we will need you to fill in the form on our website – www.hla.com.my/ReferHLAFit to be eligible for the reward

14. Does my referee need to buy all HLA FiT products?

Referee will only need to purchase any ONE(1) HLA FiT product for you to be eligible for the campaign

15. What if I am an existing HLA insurance policyholder but I do not have an HLA FiT product am I eligible for this campaign?

No.

16. What does my referee get as a welcome reward for signing up for a HLA FiT product?

If referee chooses annual premium payment he/she will be entitled to receive a Garmin Fitness Tracker worth RM650

If referee choose other mode of premium payment he/she will be entitled to 20,000 worth of HLA FiT points credited and redeemable on the HLA FiT App. The points is equivalent to RM200.

17. Can I request for reward in other form like cash or voucher?

No, reward will only be credited in form of HLA FiT points.