

<b>PRODUCT DISCLOSURE SHEET</b>	<b>Hong Leong Assurance Berhad</b>
<b>Read this Product Disclosure Sheet before you decide to take up the <i>HLA Asset Protector Flex</i>. Be sure to also read the general terms and conditions.</b>	<b>HLA Asset Protector Flex</b>
	<b>09/Aug/18</b>

Important Note: This product is underwritten by Hong Leong Assurance Berhad, an insurer licensed under the Financial Services Act 2013 and regulated by Bank Negara Malaysia.

**1. What is this product about?**

- <sup>[1]</sup> This is a regular premium investment-linked plan up to age 100.
- Insurance protection provided is death only.
- The policy values of this policy vary directly with the performance of the unit funds.
- Please refer to Section B of Question 2 for benefit descriptions of any other attaching rider.

[1] Your insurance charge (which is not guaranteed and deducted from the account value) will increase as you get older. It is possible that the account value may be insufficient to pay for the high insurance charge and policy fee in later years due to circumstances such as poor fund returns, premium holiday or withdrawals causing your policy to lapse before the end of the policy term. In such event you may need to top up your premium to ensure continuous coverage.

**2. What are the covers / benefits provided?**

**A) Basic Plan**

The Sum Assured for this plan is \_\_\_\_\_ and the duration of the coverage is \_\_\_\_\_ years or upon termination, whichever occurs first.

**I) Death Benefit**

In the event of death of the Life Assured, the amount payable shall be the HIGHER of:

- Basic Sum Assured; or
- Account Value at the Next Valuation Date immediately following the date of notification of death.

The Basic Sum Assured will be reduced by the partial withdrawal amount.

In the event of death before age of 5, there will be a reduction to the Basic Sum Assured. As a result, the Basic Sum Assured payable will be reduced as shown in Table (I) below.

Table (I) - Provision for Juvenile

Age at death (last birthday)	% of Basic Sum Assured payable
0, 1	20%
2	40%
3	60%
4	80%

**II) Maturity Benefit**

At the end of the policy term, a Maturity Benefit equivalent to the Account Value shall be payable.

This Product Disclosure Sheet consists of 5 pages and each page forms an integral part of the Product Disclosure Sheet. A prospective policy owner is advised to read and understand the information printed on each and every page.

**Win MP (UL UDR) Version 2.9 (Agency) Last Updated 15 August 2018 - E&OE-**



**3. How much premium do I have to pay?**

The total premium you have to pay may vary depending on our underwriting decisions.

The estimated initial premium that you have to pay (before GST) is as follows.

Plan/Rider	Type	Insured Lives	Initial Premium
			* (RM)
HLA Asset Protector Flex	Basic	1st Life Assured	*
<b>Total Premium</b>			*

Premium Duration

Plan/Rider	Premium payable based on 1st insured life's age at the beginning of the policy year
HLA Asset Protector Flex	*

Note:

Insurance company allocates a portion of the basic premium to purchase units in the investment-linked fund that you have chosen. Any unallocated amount of your premium will be used to meet the direct distribution cost and company's expenses. You are advised to refer to the allocation rates given in the Sales Illustration. It is important that you receive and keep the receipt(s) of your payments as proof of payment of premiums.

\*Please obtain a copy of PDS specific for you from your agent.

**4. What are the fees and charges I have to pay?**

The insurance coverage charges and monthly policy fee of RM5 are deducted monthly from the value of your units. Generally, the insurance charges will increase as you grow older. Details of insurance charges and other charges for your investment-linked policy are given in the Sales Illustration. Charges are not guaranteed and may be revised from time to time.

**5. What are some of the key terms and conditions that I should be aware of?**

- Importance of disclosure - you must disclose all material facts such as medical condition, and state your age correctly.
- Free-look period - you may cancel your policy by returning the policy within 15 days from the date of delivery of the policy. HLA will refund to you the unallocated premiums, the value of units that have been allocated (if any) at unit price at the next valuation date, any insurance charge, policy fee, and any applicable tax that have been deducted less any medical fee incurred.
- Cash value - the cash value of the investment-linked policy depends on the performance of the investment-linked funds selected. The higher the level of insurance coverage selected, the more units will be absorbed to pay for the insurance charges and the fewer units will remain to accumulate cash values under your policy.
- Policy lapse – the policy will lapse when the value of investment units is insufficient to pay for the insurance and other charges. However, you are given a 30 days' grace period for payment of premium.
- Monthly charges (policy fee and insurance charge) will be deducted on monthly anniversary by way of unit cancellation.
- You should satisfy yourself that this policy will best serve your needs and that the premium payable under this plan is an amount you can afford.
- There are provisions for nomination and assignment. Please be advised to nominate a nominee and ensure that the nominee is aware of the policy that you have purchased.
- All applications are subject to underwriting approval.

Note: This list is non-exhaustive. Please refer to the policy contract for the terms and conditions under this policy.

**6. What are the major exclusions under this policy?**

A) **Basic Plan**

**Death Benefit**

This Product Disclosure Sheet consists of 5 pages and each page forms an integral part of the Product Disclosure Sheet. A prospective policy owner is advised to read and understand the information printed on each and every page.

**Win MP (UL UDR) Version 2.9 (Agency) Last Updated 15 August 2018 - E&OE-**

If the Life Assured whether sane or insane, commits suicide within twelve (12) months from the Issue Date, Alteration Effective Date or the Reinstatement Date, whichever is the latest, this policy shall be terminated. The account value under this policy shall be payable.

**7. Can I cancel my policy?**

**A) Basic Plan**

Buying an investment-linked policy is a long-term financial commitment. It is not advisable to hold this policy for a short period of time in view of the high initial costs. If you find that the fund that you have chosen is no longer appropriate, you have the flexibility to switch fund without any fee.

**8. What do I need to do if there are changes to my contact details?**

It is important that you inform us of any change in your contact details (including that of the nominee and/or trustee) to ensure that all correspondences reach you and/or nominee/trustee in a timely manner.

**9. Where can I get further information?**

Should you require additional information about investment-linked insurance, please refer to the insuranceinfo booklet on 'Investment-linked Insurance' available at all our branches or you can obtain a copy from the insurance agent or visit [www.insuranceinfo.com.my](http://www.insuranceinfo.com.my).

If you have any enquiries, please contact us at:

**Customer Service Hotline: 03-76501288 or**

**Customer Service Department  
Level 3, Tower B, PJ City Development  
No 15A, Jalan 219, Seksyen 51A  
46100 Petaling Jaya, Selangor  
P.O.Box 120, 46710 Petaling Jaya**

**Tel: 03 - 7650 1818**

**Fax: 03 - 7650 1991**

**Website: [www.hla.com.my](http://www.hla.com.my)**

**10. Other similar types of cover available**

Please refer to our agents for other similar types of cover available.

**IMPORTANT NOTE:**

**THIS IS AN INSURANCE PRODUCT THAT IS TIED TO THE PERFORMANCE OF THE UNDERLYING ASSETS, AND IS NOT A PURE INVESTMENT PRODUCT SUCH AS UNIT TRUSTS. YOU MUST EVALUATE YOUR OPTIONS CAREFULLY AND SATISFY YOURSELF THAT THE INVESTMENT-LINKED PLAN CHOSEN MEET YOUR RISK APPETITE, AND THAT YOU CAN AFFORD THE PREMIUM THROUGHOUT THE POLICY DURATION. TO INCREASE INVESTMENT VALUE AT ANY TIME, IT IS ADVISABLE THAT YOU PAY THE ADDITIONAL PREMIUM AS 'TOP UPS'. RETURN ON INVESTMENT-LINKED FUND IS NOT GUARANTEED.**

The information provided in this disclosure sheet is valid as at 09/Aug/18.

This Product Disclosure Sheet consists of 5 pages and each page forms an integral part of the Product Disclosure Sheet. A prospective policy owner is advised to read and understand the information printed on each and every page.

**Win MP (UL UDR) Version 2.9 (Agency) Last Updated 15 August 2018 - E&OE-**

## Service Guide - Our Service To You

Our Company offers life insurance products through our agency force, bank partners, online channel, etc. If you intend to purchase a life insurance product from our agents, you can enjoy these value-added services.

Before You Buy a Policy	When You Decide to Buy a Policy	During the Term of the Policy
<p><b>Deal only with Registered Agents</b></p> <ul style="list-style-type: none"> <li>* You can check the status of the agent via the Life Insurance Association of Malaysia (LIAM) website on Know Your Agent.</li> <li>* Visit <a href="https://www.liam.org.my/index.php/customer-zone/know-your-agent">https://www.liam.org.my/index.php/customer-zone/know-your-agent</a> for more details, or SMS: LIAMENQ&lt;space&gt;Language(E/M/C)&lt;space&gt;(A/B)&lt;space&gt;(MyKad/Old IC/LIAM No.) and SEND to 63633. (Example: LIAMENQ E A 750614101234)</li> </ul> <p><b>Assist You With Choosing the Right Insurance Plan</b></p> <ul style="list-style-type: none"> <li>* Go through the Customer Fact Find form with you in order to understand your financial needs and financial goals.</li> <li>* Recommend a suitable insurance plan after assessing your needs.</li> </ul> <p><b>Explain Product Features</b></p> <ul style="list-style-type: none"> <li>* Explain the product features, benefits payable, exclusions, premium and charges.</li> <li>* Provide a Product Disclosure Sheet to assist you with making informed decisions and facilitating product comparison.</li> </ul>	<p><b>Assist You with the Policy Application</b></p> <ul style="list-style-type: none"> <li>* Explain the importance of answering the questions in the proposal form completely and accurately.</li> <li>* Submit your application for underwriting after you have signed the proposal form.</li> <li>* Arrange for a medical examination with one of our panel clinics, if required.</li> <li>* Provide information on making a nomination to ensure that the policy money is received by your beneficiaries in the event of death.</li> </ul> <p><b>Once Bought, Explain the Policy Terms and Conditions</b></p> <ul style="list-style-type: none"> <li>* Your policy document will be delivered to you (by hand, via post or electronically) within 7 days from the policy issue date.</li> <li>* Go through the terms and conditions of the policy with you to ensure that this is the right plan that you have purchased.</li> </ul>	<p><b>Continuous Policy Servicing</b></p> <ul style="list-style-type: none"> <li>* Remind you of the policy renewal.</li> <li>* Provide continuous service e.g. policy modifications, change of address and frequency of premium payments. If your agent has left the Company, we will appoint a new agent to service you.</li> </ul> <p><b>Assist You With Making a Claim</b></p> <ul style="list-style-type: none"> <li>* Guide you through the standard procedures for filing an insurance claim.</li> </ul>

## Customer Portal

Please visit our corporate website at <https://www.hla.com.my/>. Once you are there, just click on the **HLA360°** banner to access the HLA Customer Portal where you will be able to access your policy information.

If you require additional information or support from our company, please give us a call at **03-7650 1288** or e-mail us at [customerservice@hla.hongleong.com.my](mailto:customerservice@hla.hongleong.com.my).